

Oliver Stewart
RAIB Recommendation Handling Manager
Telephone 020 7282 3864
E-mail oliver.stewart@orr.gsi.gov.uk



OFFICE OF RAIL AND ROAD

14 September 2018

Jackie Townsend
Operations Director
Tram Operations Ltd
Depot Way
Croydon
CR0 4TQ

Dear Jackie,

RAIB report: Overturning of a tram at Sandilands Junction, Croydon 9 November 2016

Thank you for your initial response to our letter of 29 March 2018 summarising the actions you are taking in response to recommendations 1 to 8 set out within the Sandilands RAIB report. I am writing to set out the next steps, including offering you the opportunity to update us on progress by 28 September 2018, prior to us updating to RAIB in November.

The actions proposed by most individual duty holders in response to the majority of the recommendations are dependent to a significant extent on the output from the industry's responses to recommendations 1 & 2.

We are monitoring progress with recommendations 1 & 2 through the proposed establishment of the Light Rail Safety & Standards Board and the development of an industry risk model and subsequent guidance. We will continue to participate in the industry steering group taking this work forwards. In addition to the work of the LRTSSB, we are aware TOL have taken significant further steps in relation to recommendations 2-8.

We understand that as the actions in response to the LRTSSB's work on recommendations 1 & 2 mature, you may update your approach in how you are responding to recommendations 3 to 8. We look forwards to receiving further updates setting out your confirmed actions towards the end of March 2019.

Responses to recommendations 5 in particular is not dependent on that work. Therefore we are planning to visit tram owners, operators and infrastructure managers as part of our planned 2018/19 inspection activity to validate what was stated in response to recommendations 5.

In the meantime, we are in the process of preparing our formal initial response to RAIB on all 15 recommendations in the Sandilands report. Our response regarding recommendations 1-8 will be based on the information provided by individual tram

owners, operators and infrastructure managers in response to our 29 March 2018 letter.

We appreciate that a lot of work has been done since then and in order to give RAIB the most up to date picture we would welcome submission of any updates or additional information you would like taken into consideration. If you would like to send us any additional information, please do so in writing, by 28 September 2018.

The statutory deadline for ORR to respond to formally respond to a RAIB report in 1 year after publication, i.e. no later than 6 December 2018. We will notify you of the exact date nearer the time and also ask you to check the factual accuracy of our response before we send it to RAIB. Once it has been sent to RAIB we will publish our formal response on the ORR website.

My colleagues Chris Goodlad and Dominic Long will be in contact in due course to arrange an inspection visit.

Yours Sincerely

A handwritten signature in black ink, appearing to read 'Oliver Stewart', with a large, stylized initial 'O'.

Oliver Stewart