



# Annual report and accounts 2022 to 2023

## Performance report - Performance analysis

A summary of progress achieved in 2022-23 in delivering our strategic objectives and service standards.

A summary of progress achieved in 2022-23 in delivering our strategic objectives and service standards.

Strategic objective 1: A safer railway

Strategic objective 2: Better rail customer service

Strategic objective 3: Value for money from the railway

Strategic objective 4: Better highways

Delivery of service standards

Our people

Sustainability

Financial performance