



# APPLICATION TO THE OFFICE OF RAIL AND ROAD FOR A PASSENGER TRACK ACCESS CONTRACT, OR AN AMENDMENT TO AN EXISTING CONTRACT

ORR ensures that train operating companies have fair access to the rail network and that best use is made of capacity. If a train operator wants to access the national railway network, it will need a track access agreement with Network Rail which requires ORR's approval under the Railways Act 1993. When determining access to the network, we must have regard to our <u>statutory duties</u>, most of which are set out in section 4 of the Act. We must exercise our functions (which include the approval of access contracts) in a way that we consider best achieves those duties.

Use this form to apply to the Office of Rail and Road (ORR) for a passenger track access contract, or an amendment to an existing contract by a supplemental agreement, under sections 17-22A or the Railways Act 1993.

It sets out ORR's standard information requirements for considering applications. Our <u>track access</u> <u>guidance</u> (and our <u>making an application</u> guidance in particular) explains the process, timescales and the issues we will consider. Please read the guidance before completing the contract and this form.

If the facility owner and beneficiary have agreed terms, the facility owner should fill in the form. If not, the beneficiary should fill in the form.

A pre-application industry consultation is usually required before submitting an application. Please see the industry code of practice for track access application consultations for more information.

This form should be completed up to section 10 and sent to consultees along with a copy of the proposed contract or supplemental agreement. Sections 10 and 11 should be filled in after the consultation and before applying to ORR.

We are happy to talk to you informally before you apply. Please contact us <a href="here">here</a>. You can download a copy of this form, and of our model track access contract, from our <a href="website">website</a>. Please ensure that you are using the latest version of this form as published on our website. We may ask for applications which have not used the latest version to be resubmitted.

You may also use and adapt this form if necessary to apply to use railway facilities other than those of Network Rail. Do not use this form for HS1, for which a separate form is available on our website.

## 1. Application Summary

1.1 Benefic	iarv compa	ınv nam	e:								
	Sleeper Li		<u> </u>								
1.2 Facility	owner deta	ails:									
Network Ra	ail:	$\boxtimes$									
Region:	Southern	Easter	n N	North West & Central   Wales & Western   Scotland's Railway							
		$\boxtimes$									
Other Facil	ity Owner:		PI	ease state:							
1.3 Applica	tion under	the Rail	ways	Act 1993 se	ection:						
17	18		22				22A			]	
	I		Sup	plemental N	umber:		9				
				rent contract							
			Cur	rent contract	expiry da	ate:	PCD	2024			
1.4 Applica	nt status:										
				lic service co					2023		
Public Serv	vice Operato	or $\square$		lic service co					2030		
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			Doe	s the funder	support t	his a	pplication	1?	Yes	⊠ No	) <u> </u>
Open Acce	ss										
Charter Op	erator										
1.5 Executiv	ve summar	y of the	prop	osed contra	ict or am	endr	nent:				
access ap	plications f	or Dece	ember	ed 24 April 2 2024, May t to apply for	2025 a	nd [	Decembe	r 202	5 timeta	able cha	anges",
(1) Tra	ack Access	Extension	on to I	December 20	)30 – usir	ng ex	isting rigl	hts in <sup>-</sup>	Table 2.	1 and 2.	.2
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(3) Rig	ghts require	d to run	servio	ces to Birmin	gham Inte	ernat	ional fror	n SCD	2025		
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Via			e- crip- on	тѕс	Timing L	oad	Week- day	Sat- ur- day	Sun- day		
ham Interna Bank Quay, Slateford, H	<del>olesworth</del> , <mark>Birm tional</mark> , Warring Oxenholme, laymarket, Poli nd Aviemore	gton 1.	4	23558003	90-86595	1	1	0	1		
rington banl	aymarket, Oxenholme, Wa k Quay, Birmingham li		5	23558003	12567385	5 <sup>2</sup>	1	0	1		



	I non cost				
Proposed commencement date:	PCD 2024				
End date:	PCD 2030				
Date approval or directions wanted by:	As soon as possible				
4.6. Industry consultations					
1.6 Industry consultation: Who carried out the consultation?	Network Rail				
Consultation start date:	Consultation end date:				
TBC – NR have been	Consultation end date.				
requested to undertake					
Not carried out □					
1.7 Applicant details					
Facility Owner	<u>Beneficiary</u>				
Company: Network Rail	Company: Caledonian Sleeper Limited				
Contact name: Sophie Grieves	Contact name: Sam Price				
Job title: Customer Manager	Job title: General Counsel				
Address: Waterloo General Office	Address: 1-5 Union Street				
London, SE1 8SW	Inverness, 1V1 1PP				
Phone:	Phone:				
E-mail:	E-mail:				
1.7 Date of application to ORR:	20 May 2024				
	lication form:				
1.8 Checklist of documents attached to the app					
Proposed new contract (S17 or S18) or supplent	nental agreement (S22 or S22A)				
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If the answer to (a)  $\underline{or}$  (b) is no, please state the point reached in obtaining a licence, exemption and/or safety certificate.

## 3. The proposed contract or amendment

**3.1 Application overview:** Please detail the proposed contract or amendment. This should cover the services, the commercial terms, and the reasons for making the application in the terms proposed. This information should be laid out clearly and concisely, and fully highlight the changes from the previous version of the contract (in the case of an amendment).

In response to the ORR letter dated 24 April 2024 and entitled "Competing and/or complex track access applications for December 2024, May 2025 and December 2025 timetable changes", Caledonian Sleeper finds it pursuant to apply for the following under a Section 17 Application -

(1) Track Access Extension to December 2030 – using existing rights in Table 2.1 and 2.2

Caledonian Sleeper's (CSL) Track Access Contract expires in December 2024 at the Principal Change Date. CSL operates passenger rail services under a long-term Grant Agreements with a minimum duration to March 2030. This is done within a Framework structure between Scottish Rail Holdings and Scottish Government, which ensures that rail services are operated in alignment with Scottish Government policy, to agreed operational, financial and customer satisfaction targets and with necessary funding support from Government.

- (2) The reinstatement of firm platform occupation time rights for Southbound arrivals at Euston in Table 9.1 of Schedule 5.
- (3) Rights required to run services to Birmingham International from SCD 2025 to TAC Expiry (PCD 2030): addition of Birmingham International as a calling point for Service

#### Context

All references to Class 90s will also be removed through this application within Schedule 5, Specified Equipment to reflect what is currently running.

Caledonian Sleeper currently have a S22 application running in parallel with this one, within which they seek to extend the duration of their existing TAC to PCD 2030; in line with their Grant Agreement with Transport for Scotland. Whilst support has been provided by NR during internal consultation for this application, the S22 only opened to Industry Consultation on 6 May 2024. The industry consultation period for this application, and the subsequent application to the ORR will hence not have been complete by the 20 May 2024 deadline referenced within the recent ORR communication.

Caledonian Sleeper have noted however that one of the key locations referenced within the letter dated 24 April 2024, is Birmingham and surrounding areas. CSL has future aspirations to call at Birmingham, however, are cognisant that for the time frame they aspire to do this, they do not currently have a TAC in place. As such, a S.17 rather than a S22a application has been deemed most appropriate to outline this aspiration, and this has been discussed with both NR and the ORR.



3.2 Safety risks: Please explain any important safety risks that have been identified arising from the proposal and how these will be controlled (by reference to the facility owner's safety authorisation and the train operator's safety certificate).

Please see section 4.4 re managing the PTI risk of calling at Birmingham International. More generally, we have not yet had the opportunity to go through any NR consultation processes which might be required from a safety perspective, but are happy to do so subsequent to this application.

3.3 Contract duration: For new agreements or extensions to existing agreements, please provide justification for the proposed duration and, if more than 5 years, with reference to the Railways (Access, Management and Licensing) Regulations 2016.

It is noted that this extension would result in a duration exceeding 5 years and must therefore justified in terms of ORR Policy and The Railways (Access, Management and Licensing of Railway Undertakings) Regulations 2016.

The ORR's guidance on the duration of track access agreements notes at paragraph 14 that-

"We consider it would be consistent with the 2016 Regulations and our section 4 duties to approve agreements with a term longer than five years if the purpose is to operate passenger services under a franchise or concession agreement. The total duration can include a period of up to two years after the end of the relevant franchise or concession to:

- support the orderly transfer of the franchise or concession:
- ensure the continuation of priority bidding rights."

CSL considers its application is consistent with the above principles, as it would result in a Track Access Agreement duration that is consistent with the minimum duration of its Grant Agreement (being a concession agreement), plus a period of circa 8 months after the end of the Grant Agreement to allow for an orderly transfer of the concession/ensure the continuation of priority bidding rights for December 2030.

CSL is operating passenger rail services under a long-term Grant Agreement with a minimum duration to March 2030. This is done within a Framework structure between Scottish Rail Holdings and Scottish Government, which ensures that rail services are operated in alignment with Scottish Government policy, to agreed operational, financial and customer satisfaction targets and with necessary funding support from Government. In addition, the Sleeper has benefited from significant recent investment in new rolling stock supported by a S54 commitment from Scottish Government. This is the context for seeking the requested duration.

The approach being adopted has been discussed with Transport Scotland and SRH who are both supportive of the principle aligning the TAC's duration with the Grant Agreement minimum term and seeking the reinstatement of these firm platform occupation times.

The Caledonian Sleeper passenger services are subsidised by the Scottish Ministers, who fund CSL via Scottish Rail Holdings. The contact person for Scottish Rail Holdings is -



3.4 Terms not agreed with the facility owner (for applications under sections 17 or 22A only): Please explain any areas of the application which have *not* been agreed, the reasons for the failure to agree and the reasons for seeking these provisions.

Whilst the extension of the TAC, consisting of existing access rights, and the amendment to the footnote of Table 9.1 has been supported by NR, the additional aspirations to call at Birmingham International have not yet been supported by the facility owner.



	about the feasibility of stages of maturity.	this operation are ongoing	g internally within NR, however	this
	ons referenced within		nian Sleeper have noted that one 4 April 2024, is Birmingham	
aspire to do th	nis, they do not currently been deemed most ap	ly have a TAC in place. A	ognisant that for the time frame t as such, a S.17 rather than a S piration, and this has been discus	22a
3.5 Bespoke pr	ovisions (departures 1	from ORR's model acces	s contracts)	
Does the propos	sed contract include any	departures from ORR's m	nodel access contract:	
Yes		No	$\boxtimes$	
If yes, please se	t out and explain any:			
(as appropr			ublished template access contra . Please also explain why the	
N/A				
by ORR's la	atest periodic review (c racts, including the fin	or subsequent interim revi	or performance regimes establish ews) as reflected in ORR's mod stablishment of an access char	del
N/A				
		fication provision) which cess is robust and complet	have been added. Please a e.	lso
N/A				
			lidated contract on our <u>website</u> fu	ılly
Latest version	available			



## 4. The impacts of the proposal

**4.1 Benefits:** please set out what specific benefits the proposal will achieve. Please describe the benefits to passengers and any impact on other operators, including freight operators.

Continuation of Caledonian Sleeper service provision beyond the current TAC for a period aligned with the Transport Scotland/SRH Grant Agreement.

Calling at Birmingham International benefits— better serving a large current/potential target market for our Highlander services generating additional revenue, patronage and improved connectivity between the Scottish Highlands and Midlands. Analysis of existing passenger data suggests there are already significant numbers of travellers originated from Birmingham, who currently require to board the Sleeper at Crewe. This change will significantly improve access to our service for passengers based in Birmingham and onward connectivity to locations served by Birmingham. The target market from Birmingham International will include business travellers, who will benefit from this additional connectivity and will also enhance patronage during the periods where there is more spare capacity on our services (e.g. mid-week and outwith summer).

There are no direct rail services between the Highlands of Scotland and the Midlands, so this will represent a significant enhancement which encourages modal shift from air and therefore delivers significant environmental benefits.

Delivering this timetable enhancement is therefore aligned with our Grant Agreement obligations to Transport Scotland and Scottish Rail Holdings, which requires to optimise our timetable based on demand and maximising the revenue, patronage and tourism benefits generated by our services. We know from previous discussions that this proposal is strongly supported within Scottish Government and would be regarded as a significant enhancement. We believe it would also be similarly welcomed at the political level within the West Midlands.

**4.2 Capacity:** How have you satisfied yourself that there is enough network capacity for the services in the proposal? Please include details on all relevant capacity considerations, including but not limited to track, platform availability, and power supply traction.

TAC Extension – NR is supportive of the rollover of existing quantum, with capacity planning confirming capacity continues to exist for these services.

Aspirations to call at Birmingham International – highlighting the aspiration within this application in response to the ORR letter dated 24 April 2024. Capacity for this aspiration as of yet has not been confirmed. CSL has not yet had the opportunity to consult with Network Rail on these matters, but is happy to do so. We have submitted this application in line with ORR requirements to ensure that our position is preserved.

**4.3 Performance:** What is the impact on network performance? Please outline your assurance process that shows that any performance risk is tolerable in comparison to the benefits of the application. Please explain any risk mitigations. Please attach any associated evidence to support your case.

The extension of the current Track Access rights to 2030 is subject to existing well-established performance governance structures. We are currently significantly exceeding our Right Time performance target of 80% and performing at the best level since the Sleeper became a standalone operation and place a heavy focus on continuous improvement for performance which is done in close partnership with Network Rail, GBRF and our other suppliers.

Please see below at 7.3 re monitoring the performance impact of calling at Birmingham International.



**4.4 Maintenance and renewals:** Are there any implications for the facility owner's maintenance and renewal activities?

The requested additional rights to run via Birmingham International fall outwith NR's normal maintenance window. Although none of the platforms at Birmingham International are long enough to fully accommodate the Sleeper, we already have well established procedures for Selective door operation which are successfully deployed at all other calling points, with the exception of Glasgow, Edinburgh and London Euston. As part of further consultation with NR subsequent to this application, we will undertake a PTI risk assessment process and review any other station interface/resource issues such as platform availability and power requirements.

## 5. The expression of access rights

**5.1 Changes to rights:** please provide full descriptions of any new rights required, as compared to the previous contract (in the case of an amendment). Please attach a fully marked-up version or document comparison of any tables in Schedule 5 which are being modified as a result of this application.

#### **TAC Extension**

Table 2.1 and Table 2.2 - Extension of current quantum. The services are currently in operation and CSL are proposing to use the same paths.

Table 9.1 - Reinstatement of firm platform occupation time rights for Southbound approvals at Euston in Table 9.1 of Schedule 5. These were previously made contingent as a result of the ongoing work at Euston in relation to HS2. This application requests the reinstatement of these specific occupation times, with the addition of the following footnote in Table 9.1 of Schedule 5 –

"Contingent right for the Southbound arrivals at Euston from Principal Change Date 2026."

Since March 2023, - HS2 works at Euston station have been paused and HS2 have published that works at Euston will no longer be fully constructed in the next 2 years. Beyond that, plans are uncertain.

The effect of the table 9.1 rights no longer has the same implications for NRIL's maintenance and renewal activities. The rationale that there had been for temporarily demoting those rights no longer applies, and CSL therefore considers it appropriate, as part of this application to fully reinstate them from Contingent to Firm. Network Rail has agreed with the footnote above and the reinstatement of the firm rights under these conditions.

#### Access Rights required for Birmingham International aspirations:

Birmingham International added to the calling pattern for Service 558 E.g.

Service 558 – London – Inverness						Passe Slots	enger	Train
Via	De- scrip- tion	тѕс	Timing Load	Week- day	Sat- ur- day	Sun- day		

Form **P** 

Weedon, <del>Polesworth</del> , Birmingham International, Warrington Bank Quay, Oxenholme, Slateford, Haymarket, Polmont, Dunblane and Aviemore	1.4	23558003	90-86595 <sup>1</sup>	1	0	1	
Aviemore, Dunblane, Polmont, Haymarket, Slateford, Oxenholme, War- rington bank Quay, Polesworth, Birmingham Inter- tional, Weedon,	1.5	23558003	12567385 <sup>2</sup>	1	0	1	

**5.2 Flexing rights:** Please explain any limitations on the facility owner's flexing rights in the proposal and the rationale for such limitations.

None		

5.3 Specified equipment: Please explain any changes to specified equipment (rolling stock). Has the vehicle and route acceptance procedure in the Network Code (Part F) has been completed? Please explain whether you have, or will have, the rolling stock necessary to exercise the rights.

All references to Class 90s will be removed through this application within Schedule 5, Specified Equipment to reflect what is currently running.

**5.4 Contractual obligations:** Are the proposed services necessary to fulfil obligations under a public service contract? For publicly contracted operators seeking additional access rights, we will expect to see evidence of funder support for the specific rights and of operators' intent and ability to operate the new services.

It is noted that this extension would result in a duration exceeding 5 years and must therefore justified in terms of ORR Policy and The Railways (Access, Management and Licensing of Railway Undertakings) Regulations 2016.

The ORR's guidance on the duration of track access agreements notes at paragraph 14 that-

"We consider it would be consistent with the 2016 Regulations and our section 4 duties to approve agreements with a term longer than five years if the purpose is to operate passenger services under a franchise or concession agreement. The total duration can include a period of up to two years after the end of the relevant franchise or concession to:

- support the orderly transfer of the franchise or concession;
- ensure the continuation of priority bidding rights."

CSL considers its application is consistent with the above principles, as it would result in a Track Access Agreement duration that is consistent with the minimum duration of its Grant Agreement (being a concession agreement), plus a period of circa 8 months after the end of the Grant Agreement to allow for an orderly transfer of the concession/ensure the continuation of priority bidding rights for December 2030.

CSL is operating passenger rail services under a long-term Grant Agreement with a minimum duration to March 2030. This is done within a Framework structure between Scottish Rail Holdings and Scottish Government, which ensures that rail services are operated in alignment with Scottish Government policy, to agreed operational, financial and customer satisfaction targets and with



necessary funding support from Government. In addition, the Sleeper has benefited from significant recent investment in new rolling stock supported by a S54 commitment from Scottish Government. This is the context for seeking the requested duration.

The approach being adopted has been discussed with Transport Scotland and SRH who are both supportive of the principle aligning the TAC's duration with the Grant Agreement minimum term and seeking the reinstatement of these firm platform occupation times.

5.5 Public funding: Other than the DfT, Welsh Government or Transport Scotland, are the proposed services subject to financial support from central or local government including PTEs. If so, please give details.

No

5.6 Long Term Planning Process: Is the Long Term Planning Process (or similar devolved authority or regional service delivery project) relevant to this application? If so, please explain how the proposed rights are consistent or inconsistent with this.

N/A

## 6. Competing passenger services:

We would expect to apply the 'not primarily abstractive' test to:

- a new open access service which would compete with franchised services and so (i) impact on the public sector funder's budget;
- a new franchised service which would compete with an existing franchised service, (ii) where we would expect to focus the test on areas where the competing franchised services are operated on behalf of different funders or where for some other reason there are particular concerns over the impact on a funder's budget; and
- (iii) a new service, which might be open access or franchised, which would compete with an existing open access service and which, if it caused the existing open access operator to withdraw from the market, could reduce overall competition on the network.
- 6.1 Please state if your application is for a competing passenger service, and if so please describe the nature of the competition:

No capacity issues were identified for the Track Access Extension to 2030, which is supported by NR.

With respect to the Birmingham International rights, no competing services have been identified at time of application. There are no direct rail services between Birmingham and Inverness, with journeys frequently requiring two changes. We expect our enhanced service to principally encourage modal shift from air/car.

The impact of introducing a calling stop at Birmingham for one daily overnight service between London and Inverness which is already operating at high levels of occupancy on any other rail operators is in any case expected to be minimal.



<b>6.2</b> For competing services, please also confirm that you have attached as part of your subfi ORR the following:	nission to
<ul> <li>Business plan, including details of: <ul> <li>forecasts of passenger traffic and revenues, including forecast methodology;</li> <li>pricing strategies;</li> <li>ticketing arrangements;</li> <li>rolling stock specifications (e.g. load factor, number of seats, wagon configuration);</li> <li>marketing strategy;</li> <li>estimated elasticities of the services (e.g. price elasticity, elasticity with respect to quality characteristics of the services).</li> </ul> </li> <li>Demand forecasting (including associated spreadsheet models) demonstrating modelled generation: abstraction ratio.</li> <li>Indicative timetables, including associated .spg files</li> </ul>	
7. Incentives	
7.1 Train operator performance: please describe any planned performance improvement in and/or enhancement projects associated with the operation of the proposed services a improving operator performance.	
Current performance governance schemes will continue to apply through the duration of the Extension.	he TAC
Please see below at 7.3 re monitoring the performance impact of calling at Birmingham Intern	ational.
<b>7.2 Facility owner performance:</b> please describe any planned performance improvement and/or enhancement projects associated with the operation of the proposed services improving the facility owner's performance.	
N/A	
<b>7.3 Monitoring of services:</b> Will all proposed services be monitored for performance throug journey? If not, please explain.	hout their
Current performance governance schemes will continue to apply through the duration of the Extension. This includes the daily, weekly and periodic monitoring of Caledonian Sleeper's against the Right Time punctuality metric. CSL will closely monitor and where necessary mitigate any performance impact of the changed calling pattern for the Inverness service against contractual Right Time performance target of 80%. We are currently significantly exceed target performing at the best level since the Sleeper became a standalone operation and heavy focus on continuous improvement for performance which is done in close partners Network Rail, GBRF and our other suppliers.	services seek to hinst our ling this place a

**7.4 Performance regime changes** (for applications under sections 17 or 22A only): where applicable, please provide justification for any changes to Schedule 8 of the track access contract in the proposal. If necessary, please provide any relevant information in support of the changes proposed.



N/A
8. Enhancement
<b>8.1 Enhancement details:</b> where the proposal provides for the delivery of any network enhancements, or the services in the proposal are subject to any planned network enhancements, please give full details of the relevant enhancement schemes, including a summary of outputs from the scheme, timescales and the extent to which the network change procedure in the Network Code (Part G) has been completed (where appropriate, by reference to submissions made under ORR's enhancement reporting framework).
None currently identified. As part of further consultation with NR subsequent to this application, we will review to confirm there are no power issues at Birmingham International around this proposal.
<b>8.2 Enhancement charges:</b> please confirm that the arrangements for the funding of any network enhancements are consistent with the <u>investment framework</u> , and summarise the level and duration of payments, and the assumed rate of return.
N/A
9. Other
<b>9.1 Associated applications to ORR:</b> please state whether this application is being made in parallel with, or relates to, any other current or forthcoming application to ORR (e.g. in respect of track, station or light maintenance depot access contracts). Where the application is being made in parallel with any other application from the same operator, please ensure the applications are consistent with one another. Where the application relies on another operator relinquishing access rights, please provide evidence that this process has been completed.
Caledonian Sleeper 7th Supplemental (ongoing S.22 application currently out to industry consultation)
<b>9.2 Side letters and collateral agreements:</b> please confirm here that the whole of the proposal between the parties has been submitted with this application and that there are no side letters or other documents which affect it.
N/A
<b>9.3 Confidential redactions:</b> please list any information that you have redacted from any documentation sent to consultees. If there has been no pre-application consultation, please list any information you want us to exclude from publication. Please provide full reasons for any redactions.
None

## 10. Pre-application consultation

#### 10.1 The consultation:

If consultation has not been carried out, explain why not. If it has, please list the consultees.

Preliminary consultation has been had with NR which has resulted in agreement that we should submit this application in order to preserve our position, whilst noting NR are not yet in a position to support the Birmingham International additional rights. Industry consultation has not yet been undertaken on the Birmingham International aspect of this application, due to accelerating this application in line with the ORR mandated process. We will request that NR initiates the usual industry consultation on our behalf at the point of submitting this application. As noted above, the parallel S22 application for extension of the Track Access Agreement to 2030 is currently out to industry consultation.

Who conducted the consultation?
List all consultees who responded and include their responses and any associated documentation or correspondence between the parties.
10.2 Resolved issues: please explain any issues raised by consultees which have been resolved.
<b>10.3 Unresolved issues:</b> Please explain any issues raised by consultees which have <u>not</u> been satisfactorily resolved and why you think these issues should not stop ORR approving the application.
10.4 Subsequent Changes: Have any changes been made to the proposal following consultation?
11. Certification
Warning: Under section 146 of the Railways Act 1993, any person who, in giving any information or making any application under or for the purposes of any provision of the Railways Act 1993, makes any statement which he knows to be false in a material particular, or recklessly makes any statement which is false in a material particular, is guilty of an offence and so liable to criminal prosecution.
For agreed applications under section 18 or 22, Network Rail should complete the information below. For disputed applications under section 17 or 22A, the beneficiary should complete it.
I certify that the information provided in this form is true and complete to the best of my knowledge
Signed[Redacted]
Name (in caps)
For (company)

### 12. Submission

**12.1 What to send:** please supply the application form, the proposed contract or amendment and, where possible, any other supporting information, in electronic form by e-mail, **in plain Microsoft Word or Open Document Text format** (i.e. excluding any macros, auto-para or page numbering, or other auto-formatting).

12.2 Where to send it:

Email: track.access@orr.gov.uk



OFFICE OF RAIL AND ROAD Switchboard 020 7282 2000 Website www.orr.gov.uk

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