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Dear Richard

ORR Periodic Review 2013: consultation on incentives

Thank you for giving us the opportunity to review the ORR's consultation on incentives .

This response has been prepared during a period of transition of the franchise from London Eastern Railway to Greater Anglia, which commenced on 5 February 2012. Therefore this response encompasses both London Eastern Railway's experience of operating the franchise combined with Greater Anglia's aspirations for improvements on the route.

Greater Anglia's main aim is to develop partnerships with its local stakeholders and we believe that we can achieve this within the current regulatory framework but we hope that any changes to the existing framework arising from the PR13 settlement will generate opportunities for closer cooperation and development of alliances without creating a new risk of perverse incentives.

I confirm that none of this response is confidential.

Yours sincerely

Phil Barrett
Head of Operations Development & Track Access