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26 March 2014

Ms Carolyn Griffiths
Chief Inspector of Rail Accidents
Cullen House
Berkshire Copse Road
Aldershot
Hampshire GU11 2HP

Dear Carolyn

RAIB report: Fatal accident at James Street station, Liverpool

I write to update you on the consideration given and actions taken in relation to recommendation 3 of the above report published on 27 November 2012. When we last wrote to you on 17 October 2013 we committed to update you by 31 May 2014.

A PTI Strategy Group is now up and running and has done some good work. ORR attended one of its quarterly meetings on 5 March 2014. Work done to date includes:

- Data review and efforts to encourage more detailed incident reporting, with trial schemes underway on Mersey Rail and at Euston Station. The belief of the Group is that more detailed information is required in order to establish with any statistical significance the contributors to PTI incidents. The group believes that certain assumptions as to the main factors in PTI incidents e.g. the size of the gap may have surprisingly little basis in fact;
- A cross country 'passenger behaviour workshop' was held - see page 11 in the attached notes;
- Project T1029 is underway to develop a web based train dispatch risk tool. RSSB is producing a 'PTI Good Practice Guide'.
- Project T1037 is a wide ranging piece of work looking at the platform train gap. It uses data from the National Gauging Database and has information on all national network platforms. The project is aimed at informing and influencing future rolling stock cascade and purchasing decisions.
- Keeping the scale of the problem in proportion and seeking to ensure that efforts to mitigate risk are targeted appropriately.

For information I attach the meeting pack which informed the meeting that took place on 5 March 2015. ORR continues to monitor this long term work, the recommendation remains 'in progress'. We will update you on progress by 30 September 2014.

Yours Sincerely

A handwritten signature in blue ink, appearing to read "C O'Doherty", is centered below the text "Yours Sincerely". The signature is written in a cursive style with a blue ink color.

Chris O'Doherty