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15 May 2015

Ms Carolyn Griffiths
Chief Inspector of Rail Accidents
Cullen House
Berkshire Copse Rd
Aldershot
Hampshire GU11 2HP

Dear Carolyn,

RAIB Report: Tram running with doors open on London Tramlink, Croydon, 13 April 2013

I write to provide an update¹ on the action taken in respect of recommendation 5 addressed to ORR in the above report, published on 6 March 2014.

The annex to this letter provides details of the action taken. The status of this recommendation is now 'Implemented'.

We will publish this response on the ORR website on 22 May 2015.

Yours sincerely,

Oliver Stewart

¹ In accordance with Regulation 12(2)(b) of the Railways (Accident Investigation and Reporting) Regulations 2005

Recommendation 5

The intention of this recommendation is to ensure that appropriate guidance on ergonomics principles for cab interface design is constantly available to tram operators, particularly in terms of protecting safety-related controls from accidental operation.

The Office of Rail Regulation should ensure that UK tram operators publish suitable guidance on ergonomics principles for cab interface design (with reference to appropriate tramway, railway and European standards), and identify where such guidance is to be found in the long term. This shall include guidance on protecting safety-related controls from accidental operation (see paragraph 101d of RAIB report).

Brief Summary on what was previously reported to RAIB

1. On 3 March 2015 ORR formally responded to the RAIB report and indicated that, to address this recommendation, it was considering publishing a separate one page note including the text formerly contained in Railway Safety Principles and Guidance (RSPG) part 2F sections 303 to 306. Having met with RAIB on 21 January 2015 this was one of the options agreed by which we could discharge our obligation.

Update

2. ORR has now published on its website supplementary guidance on safety critical controls in tram cabs².

3. This draws on the relevant information that was contained in the no longer published RSPG 2F on trains that RAIB agreed would meet the requirements of this recommendation.

Status: Implemented.

² This can be seen at: http://orr.gov.uk/_data/assets/pdf_file/0006/17745/safety-critical-controls-in-tram-cabs.pdf.