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15 April 2020

Nicholas Prag
Customer Relationship Executive
Network Rail Infrastructure Ltd
151 St Vincent Street
Glasgow
G2 5NW

Sam Price
Head of Contracts
Abellio ScotRail Limited
Atrium Court
50 Waterloo Street
Glasgow
G2 6HQ

Dear Nicholas and Sam

Approval of the 20th supplemental agreement to the track access contract between Network Rail Infrastructure Limited and Abellio ScotRail Limited dated 3 March 2016

1. We have today approved the above supplemental agreement submitted to us formally on 15 April 2020 under section 22 of the Railways Act 1993 (the Act). This follows an earlier informal submission of a draft agreement for our consideration. This letter explains our decision.
2. This agreement gives Abellio ScotRail the rights necessary to operate increased services on some of their routes, and to correct errors in the existing contract. These additional services will: amend the Glasgow-Fife route; increase services between Inverness and Elgin; remove gaps in the December 2019 timetable; extend and improve services on the Lanark route; and extend a number of Glasgow-Stirling services to Alloa. The rights are to commence on 17 May 2020 for the remainder of Abellio ScotRail's track access contract.
3. Network Rail undertook the usual industry consultation. Comments were received from Cross Country and Serco Caledonian Sleeper.
4. Cross Country enquired about performance modelling on two of the services. Caledonian Sleeper were concerned that the additional Inverness-Elgin service would impact on the stabling of their service. Both queries were resolved to the operators' satisfaction and there are no issues outstanding.

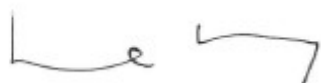
9. Our review of the application raised no operational, performance or economic concerns. We identified some minor drafting issues and these were resolved when the agreement was formally submitted.

10. We have concluded that approval of this supplemental agreement is consistent with our section 4 duties, in particular those relating to protecting the interests of users of railway services (section 4(1)(a)), promoting the use of the railway network for the carriage of passengers (section 4(1)(b)) and enabling persons providing railway services to plan their businesses with a reasonable degree of assurance (section 4(1)(g)).

11. Under clause 18.2.4 of the track access contract, Network Rail is required to produce a conformed copy, within 28 days of any amendment being made, and send copies to ORR and the Train Operator. Please send the conformed copy to me at ORR.

12. Electronic copies of this letter, the approval notice and the agreement will be sent to Keith Merritt at Department for Transport. Copies of the approval notice and the agreement will be placed on ORR's public register (website) and copies of this letter and the agreement will be placed on the ORR website. I am also copying this letter without enclosures to Peter Craig at Network Rail.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Louise', with a stylized flourish at the end.

Louise Beilby